

What other services are provided by The Canadian Hearing Society?

Core Programs

CHS is committed to developing and providing the following five Core Programs in each of the 12 Regional Offices. (See back panel for the office nearest you.)

- Employment Services
- General Social Services Counselling
- Hearing Care Counselling
- Marketing Communications
- Ontario Interpreter Services

Optional Programs

CHS's Optional Programs vary from region to region and are tailored to meet local needs. Be sure to contact your local CHS office for specific details. Optional Programs include:

- Hearing Aid Program
- Technical Devices
- Hearing Help Classes
- Audiology
- Speech Language Pathology
- Connect Mental Health Services
- Educational Support Services
- Literacy and Basic Skills
- Sign Language Services

THE CANADIAN HEARING SOCIETY



Head Office

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Through our 12 Ontario regional offices and 13 smaller area offices, CHS offers a range of direct services. Services in each region may vary, so be sure to contact your local CHS office for specific details.

Regional Offices

- ◆ Hamilton ◆ Kingston
- ◆ London ◆ Ottawa
- ◆ Peel ◆ Peterborough
- ◆ Sault Ste. Marie
- ◆ Sudbury ◆ Thunder Bay
- ◆ Toronto ◆ Waterloo
- ◆ Windsor

Area Offices

- ◆ Barrie ◆ Belleville
- ◆ Brantford ◆ Brockville
- ◆ Chatham ◆ Durham Region (Oshawa)
- ◆ Elliot Lake
- ◆ Fort Frances ◆ Kenora
- ◆ Niagara ◆ Sarnia
- ◆ North Bay ◆ York Region (Newmarket)



to

the Hearing Care Counselling Program

*Assisting older adults
to stay connected*





Communication is Understanding

Who does the CHS Hearing Care Counselling Program serve?

- Hard of hearing seniors (over 55) who are having trouble hearing their family, caregivers and friends, the television or telephone, etc.
- Younger adults with other disabilities as well as hearing loss, requiring home-based services

What can we do to help?

The Hearing Care Counsellor can help you stay involved with:

- Your favourite activities
- Your family and friends by improving communication
- Your personal safety at home or residence by ensuring independence

How do we help?

- We conduct **home visits**
- We provide **education**
- We demonstrate and recommend **communication devices**

Home Visits

We will come to your home or residence to provide information and counselling to you, your family and other caregivers on issues related to coping with hearing loss such as:

- Understanding your hearing loss
- Use, care and maintenance of hearing aids and other listening systems
- Managing difficult listening situations
- Selecting specialized communication equipment ie. telephones, alarm clocks, television accessories
- Referrals to other community services

Education

We offer education and training to consumers, family members, caregivers and the general public including:

- Family Support and Communication Training
- In Service Training to Home Support Providers
- Hearing Health Care Clinics
- Presentations/Community Displays
- Hearing Help Classes
- Self-Help and Support Groups

Communication Devices

We provide information, demonstration and assistance with:

- Assistive Listening Devices (Personal FM and Infrared systems)
- Specialized telephones: amplified, Voice Carry Over (VCO) and TTYs
- Alerting devices