



to

THE CANADIAN HEARING SOCIETY

Founded in 1940, CHS provides services to deaf, deafened and hard of hearing people and their families. CHS is the largest agency of its kind in Canada, employing approximately 440 people who deliver over 16 programs through 28 offices.

Programs and Services

Access & Support

Educational Support Services

Provides post-secondary institutions with services and devices to make the classroom accessible to deaf, deafened and hard of hearing part-time students.

Ontario Interpreting Services (OIS)

Increases accessibility by providing professional sign language interpreters in a variety of settings: medical, legal, employment, business, social services, education and government-related.

OIS After-Hours Emergency Interpreting Services

Provides after-hours sign language interpreting services in health and mental health emergencies. Call toll free from anywhere in Ontario. **TTY: 1-866-831-4657, Phone: 1-866-256-5142**

Assistive Devices

Hearing Aid Program

Dispenses and fits hearing aids to all ages.

Communication Devices

Sells a full range of communication devices including TTYs (text telephones), alerting/signalling devices, FM systems and amplifiers. Call toll free from anywhere in Canada.

TTY: 1-800-537-6030, Phone: 1-800-465-4327

Counselling

CONNECT Counselling Services

Provides wellness information, support, counselling, case management, as well as mental health and addiction services to deaf, deafened and hard of hearing consumers and their families. CONNECT also offers extended support, education, advocacy and counselling to families of deaf, deafened and hard of hearing children and adolescents.

Employment Services

Provides career counselling and job search training, works with employers to ensure workplace accessibility for deaf, deafened and hard of hearing employees.

General Support Services

Provides personal counselling and guidance.

Hearing Care Counselling Program

Assists people over 55 in carrying out daily activities independently and with reduced communication difficulties.

Education

Public Awareness & Information Services

Distributes unbiased information about deafness, hearing loss and the prevention of hearing loss through the CHS website, public and media relations.

Information includes:

- resources for parents; facts on tinnitus and Ménière's Disease, adjusting to hearing aids, noise and noise-induced hearing loss; access and accommodation requirements/resources; CHS's magazine, *Vibes*; local resources across Canada

Call toll free from anywhere in Canada.

Phone: 1-877-347-3427, TTY: 1-877-347-3429 or visit **www.chs.ca**

Literacy and Basic Skills

Provides training in literacy and basic skills to deaf, deafened and hard of hearing adults with limited English or American Sign Language (French or Langue des signes québécoise).

Sign Language Classes

Teaches American Sign Language (ASL) and trains Deaf individuals to become sign language instructors.

Hearing Health Care

Audiology

Assesses hearing and prescribes and fits hearing aids; provides recommendations and programs to assist people and their families in communicating effectively and living with hearing loss.

Hearing Help Classes

Provides a step-by-step approach to coping with hearing loss and improving communications skills; provides information about physical and technical aspects of hearing loss.

Speech-Language Pathology

Develops and improves speech, language (English and ASL), literacy and family communication.

Tinnitus and Hyperacusis Centre

Offers Tinnitus Retraining Therapy, support groups, information and connection with others.

- CHS Awareness Survey reveals nearly one in four (23%) adult Canadians reports having a hearing loss.**
- The average age of those who report having hearing loss is 51.**
- 15% of Canadians would rather live with hearing loss than wear a hearing aid.**
- On average, it takes seven to ten years for a person who develops a hearing loss to seek services.**

Get Connected to CHS

We are always in need of additional resources, both human and financial, and are deeply grateful for all donations, including the time and talents of many dedicated volunteers. To join or support the work of CHS, contact your nearest CHS office. Outside Ontario, contact CHS Head Office, Toronto.

Membership Benefits

1-year individual membership: \$25

Other family members living at the same address: \$5 each

Receive *Vibes*, The Canadian Hearing Society magazine, and voting privileges at CHS Annual General Meeting.

Lifetime membership: \$250

Receive all of the above, a beautiful CHS pin and a charitable tax receipt.

CHS Membership Form

I'd like to become a member \$ _____

And/or I'd like to donate \$ _____

Name: _____

Address: _____

City: _____ Prov.: _____

Postal Code: _____

Payment by:

Cash Cheque VISA MasterCard

Card Number: _____

Expiry Date: _____

Signature: _____

CHS is a registered, non-profit organization.
Charitable Registration Number 10684 6926 RR0001.

Regional Offices

HAMILTON
21 Hunter St. E.
2nd Floor, L8N 1M2
(905) 522-0755 Phone
(905) 522-1128 TTY
(905) 522-1336 Fax
office@hamilton.chs.ca

KINGSTON
221 Portsmouth Ave.
Third Floor, K7M 1V5
(613) 544-1927 Phone
(613) 544-2765 TTY
(613) 544-1975 Fax
(613) 542-2335 VCO
office@kingston.chs.ca

LONDON
181 Wellington St., N6B 2K9
(519) 667-3325 Phone
(519) 667-3323 TTY
(519) 667-9668 Fax
office@london.chs.ca

OTTAWA
2197 Riverside Dr., Suite 502
K1H 7X3
(613) 521-0509 Phone
(613) 521-0634 TTY
(613) 521-0838 Fax
office@ottawa.chs.ca

PEEL/HALTON/DUFFERIN
2227 South Millway, Suite 300
Mississauga, L5L 3R6
(905) 608-0271 Phone
(905) 608-1691 TTY
(905) 608-8241 Fax
1-877-603-7161 Toll-Free Phone
1-877-679-5662 Toll-Free TTY
office@peel.chs.ca

PETERBOROUGH
315 Reid St., K9J 3R2
(705) 743-1573 Phone
(705) 743-1621 TTY
(705) 741-0708 Fax
office@peterborough.chs.ca

SAULT STE. MARIE
130 Queen St. E., P6A 1Y5
(705) 946-4320 Phone
(705) 256-2752 TTY
(705) 256-7231 Fax
office@saultstmarie.chs.ca

SIMCOE YORK
713 Davis Drive, Unit 105
Newmarket, L3Y 2R3
(905) 715-7511 Phone
(905) 898-6646 TTY
(905) 715-7109 Fax
1-877-715-7511 Toll-Free Phone
1-877-967-5247 Toll-Free TTY
office@york.chs.ca

SUDBURY
1233 Paris St., P3E 3B6
(705) 522-1020 Phone
(705) 522-1090 TTY
(705) 522-1060 Fax
1-800-479-4562 Toll-Free Phone/TTY
office@sudbury.chs.ca

THUNDER BAY
135 Syndicate Ave. N.
3rd Floor, P7C 3V6
(807) 623-1646 Phone
(807) 623-5639 TTY
(807) 623-4815 Fax
1-866-646-0514 Toll-Free Phone/TTY
office@thunderbay.chs.ca

TORONTO (CENTRAL) REGION
271 Spadina Road, M5R 2V3
(416) 928-2504 Phone
(416) 928-2550 TTY
(416) 928-2523 Fax
office@toronto.chs.ca

WATERLOO
120 Ottawa Street North
Suite 200
Kitchener, N2H 3K5
(519) 744-6811 Phone
(519) 744-6901 TTY
(519) 744-2390 Fax
1-800-668-5815 Toll-Free Phone/TTY
office@waterloo.chs.ca

WINDSOR
300 Giles Blvd. E.
Unit A3, N9A 4C4
(519) 253-7241 Phone
(519) 254-1704 TTY
(519) 253-6630 Fax
office@windsor.chs.ca

Toll-free numbers may work in local calling areas only.

THE CANADIAN HEARING SOCIETY
LA SOCIÉTÉ CANADIENNE DE L'OUÏE



Head Office

271 Spadina Road, Toronto, Ontario M5R 2V3
Phone: 416-928-2500 ♦ Toll free: 1-877-347-3427
TTY: 416-964-0023 ♦ Toll free: 1-877-347-3429
Fax: (416) 928-2506 ♦ E-mail: info@chs.ca
Website: www.chs.ca

Through our 13 Ontario regional offices and 14 smaller area offices, CHS offers a range of direct services. Services in each region may vary, so be sure to contact your local CHS office for specific details.

Regional Offices

♦ Hamilton ♦ Kingston
♦ London ♦ Ottawa
♦ Peel ♦ Peterborough
♦ Sault Ste. Marie
♦ Simcoe York ♦ Sudbury
♦ Thunder Bay
♦ Toronto ♦ Waterloo
♦ Windsor

Area Offices

♦ Barrie ♦ Belleville
♦ Brantford ♦ Brockville
♦ Chatham-Kent
♦ Dryden ♦ Durham
Region ♦ Elliot Lake
♦ Guelph ♦ Kenora
♦ Niagara ♦ North Bay
♦ Sarnia ♦ Timmins



United Way member agency

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